

Review of operational hours Callowland Zone NA Permit Parking Area. Frequently Asked Questions

1. Why is the council reviewing the operational hours of the Permit Parking Area (PPA) so soon after it being introduced?

The Council committed to reviewing the hours of operation of the PPA as a condition to approving the implementation of Zone NA in January 2021. This was in response to some residents objecting to the proposed operational hours of the Zone during the Statutory Traffic Regulation Order consultation process.

The original intention was to offer the review of operational hours after six months of it being fully operational. However, enforcement only began to operate in the zone in April 2021 due to national Covid restrictions. Therefore, the review date was pushed back to September to allow residents and businesses time to adjust to the new PPA before being asked their views on how it operates.

2. Why is the council asking residents whether they are content with the existing operating hours of the zone?

The Council is providing an option for residents to state whether they are content with the existing Zone as 67.6% of residents who responded to the second consultation in February 2020 (prior to the zone being implemented) supported the operational hours of Mon-Sat 8am-10am & 7pm-10pm (the operational hours currently in place). Therefore, there is a possibility that residents are content with how the Zone currently operates and need to be able to provide this feedback as part of the review. Should the majority of residents responding to the upcoming consultation suggest that they are happy with the existing operating hours in the Zone, then the exercise would result in no further changes to the operational hours of the zone.

3. If residents vote for extended hours what happens next?

If a clear majority of residents respond to this consultation in favor of an extension of the operational hours then the council will embark on a new Traffic Regulation Order amendment Process (subject to County Council approval) in order to implement the changes.

4. Will there be any changes to the existing terms and conditions of the Permit entitlement?

No the existing permit entitlement and cost will remain as it currently is for the existing zone. See link to [permit policy](#).

5. If the hours of operation of Zone NA are extended will permit holders be granted additional visitor vouchers?

Yes the council will increase visitor voucher allowance for Zone NA should the operational hours be increased in the future. This allowance will also continue to be doubled for pensioners.