

Voluntary Sector Commissioning Framework

Q2 2024/25 Highlights

- **Community Centre Attendance:** The increase in visits to our community centres from 30,899 in Q1 to 31,117 in Q2 indicates reflects their role as vital hubs for social interaction and support.
- **Watford Citizens Advice** experienced a 20% increase in the number of clients that were advised via the phone from 622 in Q1 to 744 during Q2. There was also a significant rise in clients needing assistance with housing issues and needing food vouchers. Specialist advisors helped clients understand and maximise their income, providing advice on benefits, debt management, and other financial matters, resulting in income gains of £502,107 during this quarter, which is a 9% increase from £461,347 in Q1.
- **The Pump House** delivered the most successful Watford Fringe to date, with 121 performances across 13 venues, attracting over 4,473 audience members. The festival, which took place in July, was supported by over 200 volunteers.
- **Watford Place Theatre:** By offering 5 bursaries, the theatre enabled socio-economically disadvantaged families to participate in cultural activities. Supporting young technicians and performers for the SpongeBob production and providing free bursaries for youth group participation illustrates the theatre’s commitment to inclusivity and nurturing young talent.
- **Health and Wellbeing Activities:** The delivery of over 1,000 activities across the framework emphasises the extensive efforts to promote health and wellbeing in the community.



W3RT CVS allocated over £60,000 grant funding on behalf of Watford Borough Council to over 20 organisations



W3RT CVS led on the inaugural “Unity in The Community” event. Hosted by The Grove Hotel. The event attracted over 450 attendees throughout the day who were able to meet a range of local charities and access their services if required

Q3 2024/25 Priorities

- Embed the digital process
- Increase the number of digital inclusion sessions that are available to residents

50

50 older people attended the Seniors Forum at Mayfield’s Retirement Village.