

# Voluntary Sector Commissioning Framework

## Appendix C

### Q1 2024/25 Highlights

- **Community Centre Attendance:** Over **30,000 service users** attended our commissioned community centres, which is a significant number, indicating strong community engagement.
- **Social Isolation Sessions:** The delivery of over **400 sessions** to tackle social isolation shows a proactive approach to addressing this important issue.
- **Health and Wellbeing Activities:** Running over **500 activities** to support residents with health and wellbeing demonstrates a comprehensive effort to improve the quality of life for many individuals.
- **Shopmobility:** Assisting **1,600 service users** with mobility by providing equipment is a vital service that enhances independence and accessibility.
- **Debt Clearance:** Watford Citizens Advice's assisted over **2,300 clients** and helped to clear **£20,000 of debt** is a testament to the crucial financial support provided to those in need.
- **Food Vouchers and Council Tax Assistance:** The increase in food vouchers and clients seeking help with council tax arrears highlights the growing need for financial aid in these challenging times.
- **Family Support:** Home Start's support for **89 families** through home visiting is an invaluable service that strengthens family units.
- **Mental Health Intervention:** The partnership between Watford Palace Theatre and Herts Mind to provide weekly sessions for early intervention in young people's mental health is an innovative approach to mental healthcare.



W3RT CVS spent over 100 hours supporting 62 charitable organisations

W3RT CVS hosted a workshop around engaging asylum seekers and refugees in volunteering. This session brought together seven local voluntary organisations and allowed them to share best practice with each other.



### Q2 2024/25 Priorities

- Meet with the commissioned organisations to address any areas of concern regarding the new digital process
- Embed the digital process
- Increase the number of digital inclusion sessions that are available to residents

60

Attendees at our Network Community Event