

Title of Agreement	Local Authority Department Responsible and Contact Details			Description of the goods and / or services being provided	Supplier Name and Details	Sum to be paid over the length of the contract or the estimated annual spending		Start, End and Review Dates			Comment
	Department	Service Area	Contact			Contract Sum	Estimated annual spending	Start	End	Review	
Provision of Bailiff and Collection Services for Revenues and Benefits Services	Finance	Revenues & Benefits and Parking Services	Jane.Walker@watford.gov.uk	Bailiff / Enforcement Agent Services	JBW Group Ltd	£0		01/01/2019	31/12/2023	02/10/2023	At Tender
Provision of Bailiff and Collection Services for Revenues and Benefits Services	Finance	Revenues & Benefits and Parking Services	Jane.Walker@watford.gov.uk	Bailiff / Enforcement Agent Services	Marston (Holdings) Limited	£0		01/01/2019	31/12/2023	02/10/2023	At Tender
Provision of Bailiff and Collection Services for Revenues and Benefits Services	Finance	Revenues & Benefits and Parking Services	Jane.Walker@watford.gov.uk	Bailiff / Enforcement Agent Services	Newlyn plc	£0		01/01/2019	31/12/2023	02/10/2023	At Tender
Provision of Bailiff and Collection Services for Revenues and Benefits Services	Finance	Revenues & Benefits and Parking Services	Jane.Walker@watford.gov.uk	Bailiff / Enforcement Agent Services	Rundle & Co Ltd	£0		01/01/2019	31/12/2023	02/10/2023	At Tender
Proptech Engagement - 3D Model	Place Shaping	Planning & Development	carmel.huntley@watford.gov.uk	Software	VU.City	£6,100		12/01/2022	12/01/2024	14/10/2023	
Watford Business Park Development	Place Shaping	Corporate Asset Management	lauren.sharkey@watford.gov.uk	Watford Business Park Development	Faircloth Construction Ltd	£13,778,000		01/02/2022	01/02/2024	No Extension	Retention Period
Proptech - Community Engagement	Place Shaping	Planning & Development	ben.martin@watford.gov.uk	Community engagement	Commonplace	£54,000	£54,000	01/02/2022	01/03/2024	02/12/2023	
Healthy Hub - Domestic Abuse Support and Community Engagement	Community & Environmental Services	Community Protection	justine.hoy@watford.gov.uk	Healthy Hub - Domestic Abuse Support and Community Engagement	Watford Women's Centre	£8,775		01/04/2020	30/03/2024	31/12/2023	
Sustainable Property Assessment	Place Shaping	Property Investment and Regeneration	julian.hart@watford.gov.uk	Sustainable Property Advice - M&E and Improving Assets (Writing Sustainable Asset Strategy)	Max Fordham	£85,000		01/09/2023	01/06/2024		
Town Hall and Museum Wi-Fi Extension	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	HPE Aruba WiFi	SoftCat	£11,000	£4,000	01/07/2021	01/07/2024	02/04/2024	
Woodside Public Toilet Refurbishment - Enabling Works	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Refurbishment to Changing areas and Toilets	Etec (under Framework)	£210,000		01/04/2024	01/07/2024		
Supply of hardware	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Storage Referesh - Academy	Coolspirit	£30,963	£10,321	30/04/2021	07/07/2024	08/04/2024	
Break Fix Servers	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Break Fix Servers	Park Place Technologies (was Com-Com)		£5,062	09/07/2022	10/07/2024	11/04/2024	
Management of Croxley Business Park	Place Shaping	Property Investment and Regeneration	peter.hall@watford.gov.uk	Management of Croxley Business park	Workman LLP		£500,000		26/07/2024	27/04/2024	
Interim Environmental Health Officer/manager support	Community & Environmental Services	Community Protection	justine.hoy@watford.gov.uk	EHO and EH Manager project support	No Butts Services.		£20,000		01/08/2024	03/05/2024	
Water Coolers	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Water Coolers	Angel (previously Greenworks Solutions Ltd)		£6,660	01/08/2020	01/08/2024	03/05/2024	
Sanitary & wash room contract	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Sanitary and Hygiene Services	Initial		£10,000	01/09/2013	31/08/2024	02/06/2024	
Hand drier Contract	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Hand drier Contract	Initial		£9,500	01/09/2013	31/08/2024	02/06/2024	
Legal Advice Watford Business Park	Place Shaping	Property Investment and Regeneration	peter.hall@watford.gov.uk	Legal Advice for the New Units at Watford Business Park	Ashfords LLP	£55,000			01/09/2024		
Supply of software	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Metallic M365 Backup	Coolspirit	£48,330	£16,110	20/09/2021	21/09/2024	23/06/2024	
Parking Agency Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Agency Agreement	Hertfordshire CC		£0		30/09/2024	02/07/2024	
Employee Savings Platform	HR	HR	suzanne.blackburn@watford.gov.uk	Employee Savings Platform	Edenred (Employee Benefits) Ltd	£0		03/10/2019	30/09/2024	02/07/2024	
Management Services for Hostels and Self Contained Properties	Place Shaping	Housing	Laura.Payne@watford.gov.uk	Management Services for Hostels and Self Contained Properties	WCH	£623,463	£124,692	01/10/2019	30/09/2024	02/07/2024	
Town Hall and Colosseum PSDS Construction Services	Customer and Corporate Services	Enterprise Programme Management Office	liam.hornsby@watford.gov.uk	Town Hall and Colosseum PSDS Main Contract agreement	Morgan Sindall Overbury	£4,581,224		31/03/2022	01/10/2024	01/03/2023	
Town Hall and Colosseum Refurbishment Consultancy Services - RIBA Stage 1-4	Customer and Corporate Services	Enterprise Programme Management Office	liam.hornsby@watford.gov.uk	Project Management in Delivery of Town Hall and Colosseum Refurbishment Services	Mace Group	£1,301,765	£325,441	01/12/2018	01/10/2024	01/09/2023	
Town Hall and Colosseum Refurbishment Consultancy Services - RIBA Stage 5-7	Customer and Corporate Services	Enterprise Programme Management Office	liam.hornsby@watford.gov.uk	Project Management in Delivery of Town Hall and Colosseum Refurbishment Services	Mace Group	£311,057	£155,528	08/04/2024	31/03/2025	01/12/2024	
Watford Colosseum Management Retender - legal advice	Democracy & Governance	Legal Services	jacqui.hutton@stalbins.gov.uk	Legal services in relation to the retender of the Colosseum Management Contract	Browne Jacobsen	£85,000			01/10/2024	03/07/2024	
Applicant Tracker System	HR	HR	suzanne.blackburn@watford.gov.uk	Applicant Tracker System	Webrecruit		£19,500	01/10/2018	01/10/2024	03/07/2024	
Supply of software	Commercial Finance & Innovation	ICT	Kevin.Obrien@watford.gov.uk	Mobile Iron, Mobile Device Management software	Compares	£28,500	£9,000		09/10/2024	At Tender	
Cash in Transit	Finance	Finance	colin.south@threeivers.gov.uk	Cash in Transit	G4S		£14,300	29/10/2014	28/10/2024	30/07/2024	
Treasury Management Specialist Advice	Finance	Finance	colin.south@threeivers.gov.uk	Treasury Management Specialist Advice	Capita (Sector)	£9,950		01/11/2016	31/10/2024	02/08/2024	
Access Control and Sliding Door Maintenance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Access Control and Sliding Door Maintenance	Allgood Secure		£1,000		01/11/2024	03/10/2021	
End to End Housing IT System	Place Shaping	Housing	justine.hoy@watford.gov.uk	Housing IT system for housing registration, choice based lettings, TA and Homelet management	Home Connections	£69,650	£12,500	01/11/2017	01/11/2024	03/08/2024	
Green Spaces Strategy	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Provision of Consultancy to create a Green spaces Strategy for Watford	Arkwood		£89,350	01/03/2024	01/11/2024		
Corporate Cleaning	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Facilities Management Soft Services	Tenon FM	£980,000	£196,000	01/12/2017	30/11/2024	01/09/2024	
Legal Advice for Town Hall Quarter	Democracy & Governance	Legal Services	jacqui.hutton@stalbins.gov.uk	Consultancy	Browne Jacobsen	£115,500			01/12/2024	02/09/2024	
Iken Case management	Democracy & Governance	Legal Services	jacqui.hutton@stalbins.gov.uk	Legal Case Management System	Iken Business Solutions	£6,500		01/12/2020	01/12/2024	02/09/2024	
Sales and Letting Agent	Place Shaping	Property Investment and Regeneration	peter.hall@watford.gov.uk	Provision of Sales and Marketing Assistance	Lambert Smith Hampton	£120,000			01/12/2024	02/09/2024	
Legal Advice for Campus	Democracy & Governance	Legal Services	jacqui.hutton@stalbins.gov.uk	Consultancy	Browne Jacobsen	£200,000			01/12/2024	02/09/2024	
Watford 3D Model	Place Shaping	Planning & Development	carmel.huntley@watford.gov.uk	Watford 3D Model and platform	Digital Urban	£56,500	£4,000	01/12/2019	01/12/2024	02/09/2024	
Ransomware Software	Commercial Finance & Innovation	ICT	Emma.Tierman@watford.gov.uk	Security Software	Bullware - Ransomware	£51,643		01/12/2021	01/12/2024	02/09/2024	
General and Specialist Printing	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	General and Specialist Printing RM3785 Lot 2	Corporate Document Services Limited		£60,000	01/04/2020	31/01/2025	02/11/2024	
GIS associated software products outside of the SLG ELA	Customer and Corporate Services	Intelligence, Performance and Improvement	claire.dow@watford.gov.uk	GIS associated software products outside of the SLG ELA	Esri		£28,765	01/03/2022	01/02/2025	01/11/2022	
NOD 32 - Anti-Virus	Commercial Finance & Innovation	ICT	Emma.Tierman@watford.gov.uk	ESET Anti-Virus	Phoenix	£3,572	£1,190	03/03/2021	02/03/2025	02/12/2024	
Agency Agreement for the carrying out of highway improvement projects within Watford	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Agency Agreement	Hertfordshire CC		Framework Agreement	20/06/2014	30/03/2025	30/12/2024	
Agency Agreement to carry out Tree and Verge Maintenance on Highway Land	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Agency Agreement	Hertfordshire CC		Framework Agreement	31/03/2017	30/03/2025	30/12/2024	
Supply of software	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Email and Internet Security	Mimecast	£57,571	£19,190	01/02/2022	30/03/2025	30/12/2024	
Football Data	Corporate Strategy and Communications	Communications	alan.gough@watford.gov.uk	Collection of Football Data	Place Infomatics	£21,000	£7,000	01/04/2022	30/03/2025	30/12/2024	
SEMAP+ ContactPortal (operator services) plus accompany services	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Network Services	Netcall Telecom Limited		£10,900	03/09/2012	31/03/2025	31/12/2024	
Theatre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Theatre management Awarded under Commissioning Framework	Palace Theatre		£290,230 (incl internal recharge accom costs)		31/03/2025	31/12/2024	
Generalist advice service provision	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Advice services Awarded under Commissioning Framework - March 2023	Citizens Advice Bureau		£204,190		31/03/2025	31/12/2024	
Support to voluntary sector organisations	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Support to voluntary sector organisations Awarded under Commissioning Framework	Watford and Three Rivers Trust (formerly CVS)		£79,173		31/03/2025	31/12/2024	
Community Centre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Community Centre management Awarded under Commissioning Framework	Watford and Three Rivers Trust (formerly CVS)		£76,680	01/04/2016	31/03/2025	31/12/2024	
Community Centre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Community Centre management Awarded under Commissioning Framework	Watford and District YMCA		£72,965	01/04/2016	31/03/2025	31/12/2024	
Community Centre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Community Centre management Awarded under Commissioning Framework	Watford Football Club Sports and Education Trust		£72,159	01/04/2016	31/03/2025	31/12/2024	
Provision of mobility scooters	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	support services for people with mobility difficulties Awarded under Commissioning Framework	Shopmobility		£36,459		31/03/2025	31/12/2024	
Community Centre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Community Centre management	West Watford Community		£34,335	01/04/2016	31/03/2025	31/12/2024	
Generalist advice service provision	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Advice & support Services	Home Start		£30,000		31/03/2025	31/12/2024	
Theatre management	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Theatre management Awarded under Commissioning Framework	Watford Pump House Theatre		£12,886	01/04/2019	31/03/2025	31/12/2024	
Skateboard Instruction - Coaching	Community & Environmental Services	Parks & Open Spaces	paul.stacey@watford.gov.uk	Skateboard Instruction - Play schemes and during holidays	ABC Skateboarding		£22,000		31/03/2025	31/12/2024	
Occupational Health Services and Employee Assistance Programme	HR	HR	suzanne.blackburn@watford.gov.uk	Occupational Health Services and Employee Assistance Programme	Optima Health t/a Working on Wellbeing Ltd	£57,000	£19,000	01/04/2019	31/03/2025	31/12/2024	
EV Charging Points	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	EV Charging Points	EB Charging Ltd	£91,954			31/03/2025	Option to extend for 2 further years	

Training Broker Service	HR	HR	suzanne.blackburn@watford.gov.uk	Training Broker Service	Now Training		£60,000		31/03/2025	31/12/2024	
Asset Data Register	Place Shaping	Planning & Development	ben.martin@watford.gov.uk	Asset Data Base	Atrium Trimble		£18,000		01/04/2025	01/01/2025	
Stray Dogs - Holding kennels	Community & Environmental Services	Community Protection	nick.egerton@watford.gov.uk	Holding of stray dogs seized by the council. Local arrangement commissioned by various LAs	Beaches Kennels, East Lane, Bedmond		£10,000		01/04/2025	01/01/2025	
Alarm Systems Monitoring and Maintenance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Alarm Systems Monitoring and Maintenance	ADT		£7,500		01/04/2025	01/01/2025	
Licensed driver checks	Community & Environmental Services	Community Protection	nick.egerton@watford.gov.uk	Online Disclosure and Barring Service checks for licensed drivers	Mitie		£7,050		01/04/2025	01/01/2025	
Case Management System	Finance	Fraud	Garry.Turner@watford.gov.uk	Case Management System	Intec Public Sector		£6,580		01/04/2025	01/01/2025	
Homelessness Prevention Fund	Place Shaping	Housing	justine.hoy@watford.gov.uk	Schools Education Service	Herts Young Homeless	£10,500	£5,500	02/04/2018	01/04/2025	01/01/2025	
Lifts Service & Maintenance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Town Hall Lift Service & Maintenance WBC/NHS/BBC	Temple Lifts		£3,700	01/04/2022	01/04/2025	01/01/2025	
Licensed driver checks	Community & Environmental Services	Community Protection	nick.egerton@watford.gov.uk	Online DVLC driving licence checks	Intelligent Data Systems (UK) Limited		£1,140		01/04/2025	01/01/2025	
Stray Dogs - rehoming	Community & Environmental Services	Community Protection	nick.egerton@watford.gov.uk	Rehoming of dogs seized by the council after 7 day period	Battersea Cats and Dogs Home, Battersea Park Road, Battersea		£900		01/04/2025	01/01/2025	
Town Hall Sound System	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Town Hall Sound System	Auditel Rental & Services		£8,000		01/04/2025	01/01/2025	
Subscription Management Database	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Garden waste subscription management database	Agile Applications Limited	£35,500	£8,400	01/04/2020	01/04/2025	01/01/2025	
Direct Debit processor	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Direct debit for charitable garden waste	Capita Pay360	£37,340	£6,650	01/04/2020	01/04/2025	01/01/2025	
Label printing	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Label Printing for chargeable garden waste collections	Euro Labels Ltd	£30,000	£15,000	01/04/2020	01/04/2025	01/01/2025	
Museum Evaluator Services	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Evaluation of Museum Move and refurbishment (on behalf of Funder)	Audience Agency		£23,580	05/11/2023	15/04/2025		
Museum Design Services	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Design to update and improve the Museum	Haley Sharpe	£146,000		01/04/2022	15/04/2025	No Review Needed	
M&E Compliance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Facilities Management	Phosters FM	£138,500	£46,500	01/05/2022	30/04/2025	30/01/2025	
Valuation Surveys - Investment Portfolio	Place Shaping	Property Investment and Regeneration	peter.hall@watford.gov.uk	Valuation Surveys	Sanderson Wetherall	£15,000		01/03/2024	01/05/2025		
Valuation Surveys - Operational Properties	Place Shaping	Property Investment and Regeneration	peter.hall@watford.gov.uk	Valuation Surveys	Align Property Services	£22,000		01/03/2024	01/05/2025		
River Colne Community Services	Community & Environmental Services	Parks & Open Spaces	paul.stacey@watford.gov.uk	Term partner for the delivery of the Rediscovering the River Colne Programme	Groundwork South	£372,082		01/06/2022	31/05/2025	01/01/2025	
Town Centre Free Wi-Fi Service	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Provision of a free Town Centre free Wi-Fi Service	We Link Communications UK Ltd	Annual Income approx £7k		01/07/2015	31/07/2025	02/05/2025	
PlotBox Cemetery and Crematorium Software	Community & Environmental Services	Parks, Open Spaces & Projects	tracey.joliffe@watford.gov.uk	Administration and Finance for Cemetery and Crematorium Services	G55 (NI) Limited	£33,850	£2,500		01/08/2025	03/05/2025	
BACS Bureau	Finance	Finance	colin.south@threeivers.gov.uk	BACS Bureau	APT		£4,000		01/08/2025	03/05/2025	
Managed Print Service	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	Managed print Services	Capita Workplace Technology (formerly RDS)		£70,000	01/12/2013	27/08/2025	29/05/2025	
Unified Comms	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	Unified Comms	Voicenet Solutions T/A 8x8 Solutions Ltd	£501,336	£100,000	01/10/2018	01/09/2025	03/06/2025	
ICT Service Helpdesk	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	ICT Helpdesk	Little Fish		£275,000	01/09/2021	01/09/2025	01/09/2024	
Pond Maintenance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Pond Repairs and Maintenance	AGA Group - Enviro Fix	£150,000	£15,000		01/09/2025	03/06/2025	
Microsoft Licence Agreements	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	Microsoft Licence Agreements	Phoenix	£145,570	£48,523	01/10/2023	30/09/2025	02/07/2025	
Microsoft Licence Agreements	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	Microsoft SQL Licence Agreements	Phoenix	£21,619	£7,206	01/10/2023	30/09/2025	02/07/2025	
WAN Solution	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	WAN Solution	Exponential-e	£209,000	£41,800	01/10/2023	01/10/2025	03/07/2025	
VM Ware Licenses & Support	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	VMWare licences - Prod	Phoenix Software Ltd	£36,944	£18,472	01/10/2023	01/10/2025	03/06/2023	
Woodside Development	Community & Environmental Services	Parks & Open Spaces	paul.stacey@watford.gov.uk	Principal Consultants (Full Development and management of the Scheme)	Southern Green	£350,000			31/10/2025	02/08/2025	
VM Ware Licenses & Support	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	VMWare licences - Academy	Phoenix Software Ltd	£40,250		31/05/2025	15/11/2025	15/11/2025	
Market Tensile Roof Maintenance	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Market Canopy maintenance and cleaning	JJ Carter	£15,150		Nov 2019	01/12/2025	02/09/2025	
McAfee Drive Encryption	Commercial Finance & Innovation	ICT	emma.tierman@watford.gov.uk	McAfee Drive Encryption	Insight Direct Ltd	£38,000		01/02/2020	27/12/2025	28/09/2025	
Mobile Phone Contract -GPS framework agreement	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	Utilities - Telecommunications Mobile Phone Provision	EE		£15,000	14/01/2016	13/01/2026	15/10/2025	
Supply of hardware	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Microsoft extended support - Win2008R2	Phoenix	£1,066	£1,066	20/01/2022	20/01/2026	22/10/2022	
MISO - Dotted Eyes	Customer and Corporate Services	Intelligence, Performance and Improvement	claire.dow@watford.gov.uk	FME software maintenance	MISO - Dotted Eyes	£1,050	£1,050	28/02/2022	28/02/2026	01/11/2022	
Outbound Mail	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	Outbound Mail RM1063 Lot 3	CFH Docmail Ltd		£120,000	01/04/2020	28/02/2026	30/11/2025	
Homelessness Reviews Framework Agreement 1	Place Shaping	Housing	liz.smale@watford.gov.uk	Homelessness Reviews	Housing Reviews Ltd	no guaranteed work	£5,000	05/03/2018	04/03/2026	04/12/2025	
Homelessness Reviews Framework Agreement 1	Place Shaping	Housing	liz.smale@watford.gov.uk	Homelessness Reviews	RMG Ltd	no guaranteed work	£5,000	05/03/2018	04/03/2026	04/12/2025	
Legal Publications	Democracy & Governance	Legal Services	jacqui.hutton@stalbens.gov.uk	Legal Publications	Thomson Reuters via PLP procurement exercise	£21,000	£6,654 p.a. fixed for 3 years	01/04/2019	31/03/2026	31/12/2025	
Bike Share Scheme	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Bike Share Scheme	Smidsy Ltd trading as Beryl	£828,560	£118,365.71	22/10/2019	31/03/2026	31/12/2025	
Property Asset Management System and Services	Place Shaping	Corporate Asset Management	peter.hall@watford.gov.uk	Software	Concerto		£16,337		31/03/2026	31/12/2025	
e-procurement portal	Customer and Corporate Services	Procurement	derek.hatcher@watford.gov.uk	WBC / TRDC portal	Delta eSourcing		£2,000	01/04/2016	31/03/2026	31/12/2025	
Big Screen	Community & Environmental Services	Events	paul.stacey@watford.gov.uk	Open Air Cinema	Vortex		£45,000	01/04/2024	01/04/2026	01/01/2026	
Committee decisions management system	Democracy & Governance	Democratic Services	jacqui.hutton@stalbens.gov.uk	Software	Modern.gov Modern Mindset Ltd		£11,570	01/04/11	01/04/2026	01/01/2026	
Brokerage Services	Finance	Insurance	Laura.Renner@threeivers.gov.uk	Brokerage Services - WBC	Aon	£31,532		01/04/2024	01/04/2026	01/01/2026	
Provision of Watford Market management interim services	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Management of Watford Market	Saunders Markets Ltd		£200,000	01/10/2019	01/04/2026	01/01/2026	
GIS software and associated support and maintenance service	Customer and Corporate Services	Intelligence, Performance and Improvement	claire.dow@watford.gov.uk	Software	Esri		£28,783		01/04/2026	01/01/2026	
HR Payroll and Software Services	HR	HR	suzanne.blackburn@watford.gov.uk	HR Payroll and Software Services	Midland HR	£520,000	£104,000		01/04/2026	01/01/2026	
Fire Compliance Services	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Fire Compliance Services	FireGuard Services	£48,000			01/04/2026	01/01/2026	
Revenues and Benefits TRDC and WBC	Revenues and Benefits	Revenues & Benefits	jane.walker@watford.gov.uk	Software	Capita Software Services		£101,000	27/05/2009	27/05/2026	26/02/2026	
Finance Accounting Systems	Finance	Finance	Alison.Scott@watford.gov.uk	Finance Accounting Systems	Advanced Business Solutions	£321,621	£25,000		31/05/2026	02/03/2026	
Fabric Maintenance and Reactive Repair	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Fabric Maintenance (Framework Agreement)	Expert Property, Herts Property, Close Bros, Etec, Right Maintenance, Ryan			01/07/2022	30/06/2026	01/04/2026	
Electronic Signature Solution	Democracy & Governance	Legal Services	jacqui.hutton@stalbens.gov.uk	Electronic Signature Solution	DocuSign	£29,994	£5,521	01/04/2021	05/07/2026	06/04/2026	
Website CMS and hosting	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Website CMS and hosting	Jadu Ltd	£122,400	£23,770	30/07/2015	25/08/2026	27/05/2026	
Software Support and Implementation	Revenues and Benefits	Revenues & Benefits	jane.walker@watford.gov.uk	Capita Academy Software Support and Implementation	Civica UK Ltd		£992,500	29/08/2016	29/08/2026	31/05/2026	
Out of Hours Calls Service	Customer and Corporate Services	Customer Experience	michelle.carty@watford.gov.uk	Out of Hours Emergency Call Handling	Orbis Protect		£6,700	01/09/2022	31/08/2026	02/06/2026	
Property Investment Management	Place Shaping	Planning & Development	ben.martin@watford.gov.uk	Consultancy	LSH		£218,000	01/09/2016	31/08/2026	02/06/2026	
Supply of Temporary Labour -Vendor Neutral	HR	HR	suzanne.blackburn@watford.gov.uk	Supply of Temporary Labour -Vendor Neutral	Hays		£4,393,000	01/12/2022	01/12/2026	02/09/2026	
Supply of Temporary Labour -Vendor Master	HR	HR	suzanne.blackburn@watford.gov.uk	Supply of Temporary Labour -Vendor Master	Hays		£272,000	05/12/2022	01/12/2026	02/09/2026	
Customer Management System	Customer and Corporate Services	Intelligence, Performance and Improvement	claire.dow@watford.gov.uk	Customer Management System	Firmstep Ltd	£545,100	£78,850	14/01/2018	15/01/2027	17/10/2026	
Business Intelligence Solution	Customer and Corporate Services	Intelligence, Performance and Improvement	claire.dow@watford.gov.uk	Business Intelligence Solution	Catalyst BI (Formerly Qlik IT)	£350,000	£50,000	22/01/2020	21/01/2027	23/10/2026	
Income Management System	Finance	Finance	colin.south@threeivers.gov.uk	AIM Income Management System	Capita Business Services Ltd	£70,200	£12,940	17/05/2017	31/03/2027	31/12/2026	
Switchboard and AI Services	Customer and Corporate Services	Customer Experience	michelle.carty@watford.gov.uk	Provision of Switchboard and AI Services for Customer Care Centre	EMIAI	£34,000	£13,750	01/04/2024	01/04/2027	01/01/2027	
Civil Parking Enforcement Services	Community & Environmental Services	Parking Services	justin.bloomfield@watford.gov.uk Sonya.packett@watford.gov.uk	Street and Traffic Management - Parking	NSL Ltd	£7,000,000	£850,000	09/04/2018	09/04/2027	09/01/2027	
Civil Parking IT Software	Community & Environmental Services	Parking Services	justin.bloomfield@watford.gov.uk Sonya.packett@watford.gov.uk	Civil Parking IT Software	Imperial Civil Enforcement Solutions	£350,000	£42,000	09/04/2018	09/04/2027	09/01/2027	
Office Supplies	Finance	Finance	Alison.Scott@watford.gov.uk	Office Supplies	Lyreco	£150,000		23/05/2018	23/05/2027	22/02/2027	
Veolia commercial waste contract - Watford Market	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Commercial collection of trade waste from Watford Market	Veolia		£22,000		01/08/2027	03/05/2027	
Supply of hardware	Commercial Finance & Innovation	ICT	christopher.oleszczuk@watford.gov.uk	Fibre Switches Refresh	Storm Technologies Ltd	£32,972	£6,594	05/08/2022	06/08/2027	08/05/2027	
Collection of Co mingled Recyclates	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Recycling contract	Pearce Recycling	£362,800	£51,828.57	16/11/2016	15/11/2027	17/08/2027	
Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	Ramboll - Lot 1 and 3		£0	01/12/2023	30/11/2027	01/09/2027	
Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	The Project Centre - Lot 1 and 3		£0	01/12/2023	30/11/2027	01/09/2027	
Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	Pell Frischmann - Lot 1 and Lot 2		£0	01/12/2023	30/11/2027	01/09/2027	

Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	Systra - Lot 1 and Lot 3		£0	01/12/2023	30/11/2027	01/09/2027	
Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	Smart Transport - Lot 2 and Lot 3		£0	01/12/2023	30/11/2027	01/09/2027	
Highways and Traffic Consultancy Support - Framework Agreement	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	Framework Agreement procured by WBC on behalf of all Herts Districts and County	ADL - Lot 2 Only		£0	01/12/2023	30/11/2027	01/09/2027	
Absence Management Services FA 2023 - 2027	HR	HR	suzanne.blackburn@watford.gov.uk	Nurse Led Absence Management Framework Agreement	Goodshape	Framework Agreement	£16,000	01/12/2023	30/11/2027	01/09/2027	
CCTV - Maintenance	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	CCTV - Term Maintenance	Videcom Ltd		£39,000	01/04/2020	31/03/2028	01/01/2028	
Urban Beach	Community & Environmental Services	Events	paul.stacey@watford.gov.uk	Provision of a Beach for Summer Events	Beach Events		£25,000	01/04/2024	01/04/2028	02/01/2028	
Fireworks	Community & Environmental Services	Events	paul.stacey@watford.gov.uk	Cassiobury Fireworks	Frontier Fireworks		£12,000	01/04/2024	01/04/2028	02/01/2028	
Document Software	Community & Environmental Services	Community & Environmental Services	alan.gough@watford.gov.uk	Uniform back office system for Planning, Building Control and regulatory services, including Lagan CRM integration and with public access for Planning in addition a managed service is provided for the scanning and publication of planning applications	Idox Software Limited	£920,149	£184,000		01/04/2028	02/01/2028	
CIL Administrator Product	Community & Environmental Services	Community & Environmental Services	alan.gough@watford.gov.uk	CIL Administrator Product	Exacom / Idox	£23,250			01/04/2028	02/01/2028	
Postal Services	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	Franking Machine Credits/Monies	Quadient Creditfon		£7,500	01/04/2020	20/06/2028	22/03/2028	
Postal Services	Customer and Corporate Services	Customer Experience	jago.durant@watford.gov.uk	Postal Services	FP Mailing Northwest Ltd & FP Executive Agency Ltd		£5,496		20/06/2028	22/05/2024	
Environmental Services	Community & Environmental Services	Leisure & Environment	paul.stacey@watford.gov.uk	Waste Management, streets and parks	Veolia Ltd		£9,500,000	01/07/2013	30/06/2028	01/04/2028	
Visitor Voucher & cashless parking software	Community & Environmental Services	Parking Services	justin.bloomfield@watford.gov.uk sonya.packett@watford.gov.uk	Visitor voucher & cashless parking software	Parknow Ltd		£16,000	09/09/2019	09/09/2028	09/09/2022	
Energy Access Agreement	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Utilities	Kent County Council, trading via LASER business unit.		Framework See Electricity and Gas Cost	01/10/2020	01/10/2028	03/07/2028	
Electricity Call-Off Contract	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Utilities	npower Ltd		£535,505	01/10/2020	01/10/2028	03/07/2028	
Gas Supply Call-Off Contract	Customer and Corporate Services	Customer Experience	danielle.negrello@watford.gov.uk	Utilities	Total Gas & Power		£132,302	01/10/2020	01/10/2028	03/07/2028	
Electronic recording of voters register at polling stations	Democracy & Governance	Electoral Services	samantha.langford@watford.gov.uk	Electronic recording of voters register	Modern Democracy Ltd	£60,500		01/05/2023	01/10/2028	03/07/2028	
CCTV - Staffing	Place Shaping	Transport & Infrastructure	ben.martin@watford.gov.uk	CCTV - Staffing	OCS UK Ltd (Legion Group)		£162,000	01/12/2023	01/12/2028	02/09/2028	
Provision of Bailiff and Collection Services for Parking Services Only	Place Shaping	Parking Services	justin.bloomfield@watford.gov.uk sonya.packett@watford.gov.uk	Bailiff / Enforcement Agent Services	Newlyn plc	£0		01/01/2024	31/12/2028	02/10/2028	